



**Working together to  
help families thrive**

# What to expect during your visit to EDAN Hub

## The Barnardo's Hub

### **What's inside:**

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Next step appointments

Social work advice appointments

Barnardos  
111 Oxfords Road North,  
Edinburgh  
EH14 1ED

# Barnardo's

## How to attend your appointment:

**Remote:** Simply join the video call using the link we've emailed to you, the link will arrive shortly before your appointment start time, or be ready for your phone call at the scheduled time (it might show as a private number).

**In-person at Barnardo's:** If you're joining us at the Hub, just buzz the door to access the building, and sign in with the receptionist. If you're early, we will find a quiet area for you to wait.

When booking your appointment, you have the option to request an interpreter if required.

## Childcare:

If childcare is available during your Hub appointment, you'll see an option to request it when booking. Once requested, we'll confirm if childcare can be provided and will ask for some additional details about your child to ensure a smooth experience.

Support and childcare will be provided by Margo (Mondays) and Ailie (Fridays)



**Margo**



**Ailie**

To help your child feel comfortable, we might suggest arriving early to give them time to settle in.



## How to get here:

**By car:** Visitor car park with disabled parking available.

**By bus:** Lothian buses 4 and 24 stop on Colinton Mains Drive. Lothian bus 10 stops on Craiglockhart Road, and Lothian bus 16 stops at Oxbgangs Place.

**Need to reschedule or have questions?**

No worries! Just email us at [appointments@edanhub.scot](mailto:appointments@edanhub.scot) or call 07526 565 672 to let us know.



Services provided by:

mindroom

kindred  
for parents of children  
with complex needs

Tailor Ed  
Foundation

## Next Step Appointments

### What to expect during your appointment:

This is your time to talk about the things you'd like help or guidance with. You might find it helpful to spend a little time before your appointment thinking about what you'd like to discuss—feel free to make notes and bring them along if that helps.



Your appointment will be held in a private space in our green Room.

### Who you'll meet:

Your appointment will be with one of our friendly Next Step practitioners.



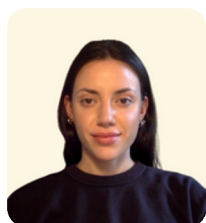
Maya (Kindred)



Camilla (Tailor Ed)



Ria (Tailor Ed)



Joanna (Mindroom)



Suzanne (Mindroom)

### Topics you might want to cover

#### For you as a parent / carer:

-  Your wellbeing
-  Understanding pathways to support
-  Housing
-  Finances
-  Relationships
-  Something else

#### For your child / young person:

-  Their wellbeing
-  Pursuing a diagnosis
-  School
-  Activities and social opportunities
-  Transitions
-  Something else

We might need to check in with a colleague to get more information to help you. If we do, we'll give you a call or send an email as soon as we can.

**Need to reschedule or have questions?**

No worries! Just email us at [appointments@edanhub.scot](mailto:appointments@edanhub.scot) or call 07526 565 672 to let us know.

## Social Work Advice Appointments

### What to expect during your appointment:

In this appointment, you'll meet with a social worker from the Children's Disability Team. The goal is for you to share your family's needs and the kind of support you're looking for. We'll offer advice on services that could help and talk about whether social work or other options are the best next steps. These appointments are for information only and no assessment will take place.

This is your time to talk about the things you'd like help or guidance with. You might find it helpful to spend a little time before your appointment thinking about what you'd like to discuss—feel free to make notes and bring them along if that helps.

We might need to check in with a colleague to get more information to help you. If we do, we'll give you a call or send an email as soon as we can.

Your appointment will be held in a private space -



Nurture Cabin

**We require your consent for Social Work to check records to know if your child is open to a social work team. This is to ensure that the appointment is as meaningful as possible. You will have done this when you booked your appointment.**

Need to reschedule or have questions?

No worries! Just email us at [appointments@edanhub.scot](mailto:appointments@edanhub.scot) or call 07526 565 672 to let us know.